



Little Tree Book

(Complaints and Grievances)

**Make your trees
healthy and safe**

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(AOEC, 2018)



Climate Change Mitigation and Adaptation (CCMA)



- **(CGF) Community Grievance Forum's Incidences/Complaints details:**
- **Ticket Id:**
- **Ticket date and time:**
- **Ticket description:**
- **Ticket status:**
- **Select from [New/Open/Closed/Milestone(d)/Escalated to another authority/High priority resolution/Problem with resolution]**

Generate...

Climate Change Mitigation and Adaptation (CCMA)



- **Summary of responses:**
- **Ticket Closure details:**



Improved Accountability

- A citizen or reporting entity will be issued a ticket that summarizes what needs to be done or will be done to mitigate risk or adverse outcome.
- This ticket becomes a point of incidence for the civic authorities and arborist team to understand the issue and to plan remedial action.
- The ticket's status will remain open (for anyone interested in tracking the same) till there is satisfactory resolution of the issue.

Helping out



- A citizen or reporting entity can also be given a recommendation to share details and findings with others (prone to be afflicted) in the neighborhood or zone to help sustain this initiative.
- Your team could choose to release certain news & social media based advisories, announcements, hoardings, signages and knowledge aids to help improve the sensitization, awareness and involvement of related entities, communities or citizens by large.



Tree Grid's Acknowledgement

- Finally a simple Thank You note to those citizens or entities who participate in the Tree Grid initiative could definitely help in making this endeavor more far reaching, impactful and socially accountable.





Little Preparedness can help

- The consultant's note - It is not too late to start off on a much needed CCMA initiative to respond to emerging threats, improve the health of trees in a location and thereon reduce the hazard posed by tree fall or branch collapse.
- Civic bodies will need SMART tools to bridge gaps and mitigate risks in a sustainable manner. Today's citizens could be needing this book, where it might make a difference easily to life, property and the environment.